

Warranty

Altered products are under warranty for two (2) years from the date of purchase. Altered will repair or replace the product if it is defective and you have given Altered notice of the defect without undue delay after defect was discovered or reasonably should have been discovered but in no event after the end of the warranty period. The warranty period is not extended if the product is repaired or replaced. This warranty does not affect any rights you have as a customer under mandatory legislation such as the Consumer Protection Act or the Distance Contracts Act. However, the warranty applies only to products purchased and used in Sweden..

The warranty applies only if the nozzle has been correctly installed and used. Installation of the products must be made in a workmanlike and professional manner. The warranty does not cover damage from freezing or damage and functional defects arising from impurities in the water. Nor does the warranty apply for defects caused by improper cleaning (scrubbing or use of abrasive/corrosive cleansers). Defects from normal product wear, faulty installation, incorrect use, or failure to follow installation and service instructions shall not be compensated. The warranty does not cover costs for third parties or for any costs other than for the delivered product. Damages caused by stress corrosion as a result of water conditions or the surrounding environment, or because of faulty installation, shall not be included in product liability. The warranty does not cover the costs of third parties, nor damage to anything other than the Product. The warranty does not cover business losses. To make a claim under the warranty you must contact Customer Service at support@alteredcompany.com. You need to enclose a receipt, invoice or other document showing when you purchased the product available. Defects are corrected through free repair or replacement with the same or similar product. Returns are only accepted after approval by Altered. All returns are to include an RMA number. Transport costs for return orders are customer's responsibility.



MADE IN SWEDEN

ALTERED STOCKHOLM AB

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